

Job Title

Technical Project Manager/ Analyst
(Software Development and Support Background)

The Company

SoftDesign Services (SDS) is the software provision and support division of a full-function IT/comms service provider. Based in Greenwich, London SE10, the company has substantial expertise in Microsoft® and other technologies and is investing heavily in new product development. Key areas of activity include document management, sector-specific line-of-business products and customer-driven applications. These are client- and web-based applications.

SDS has a UK-based customer-facing presence (sales/marketing, support, installation, commissioning and training) and a development capability in India; this allows the delivery of highly cost-effective solutions within our areas of expertise.

The Role

Reporting to the Head of Development and part of a focussed team, the successful candidate will be responsible for delivering software-based projects to a varied customer base in a cost-effective and timely manner.

The Technical Project Manager/Analyst will need to have a strong technical background (Software development) and experience of working in Agile/Scrum environment, Enterprise Content management (MS SharePoint)

Personal Traits

This role involves client liaison at all levels. The successful candidate:

- Must be enthusiastic, self-motivated, and inventive.
- Have a solid technical understanding (software development) as well as a business focus.
- Well-presented and ability to work under pressure
- Be interested in career development in an acquisitive company with ambitious growth plans

Primary Responsibilities

Day-to-day responsibilities will focus on project tasks such as analysis and accurate specification of customer needs; agreement of specification with the customer and defining those requirements for the development team; delivery, encompassing installation, commissioning, training and customer sign-off. The Project Manager will additionally be involved in pre-sales support to the commercial team.

Other duties include:

- Managing, investigating and resolving support requests from stakeholders
- Understanding client business objectives and translating these into deliverable requirements
- Supporting pitches for projects – providing input to proposals, pricing
- Working with and managing offshore and onshore developers/team to ensure that requirements are understood and delivered against
- Managing of testing and quality of solutions
- Management of projects to ensure they are delivered to specification, on time and within budget

Skills, Qualifications and Experience Requirements

The successful candidate is likely to have:

- A degree in an IT-related discipline
- Strong working knowledge of MS technologies.
- Exceptional written and verbal communication skills
- Experience in project management, development or similar roles in a software environment
- Client facing consultancy experience
- MS SharePoint experience will be advantageous.

Remuneration and location

Starting salary will be negotiable for an outstanding candidate.

The position will be based in the company's premises in historic Greenwich, south-east London.

Conditions

Conditions of employment will be consistent with a position of this type in the sector.

Contact

Interested or have any questions? Then send questions or a CV to:

Recruitment@softdesign-services.com